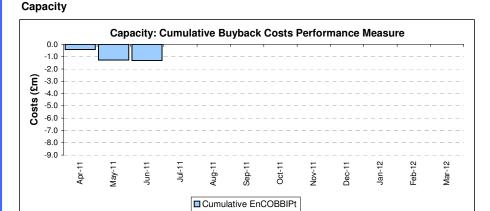
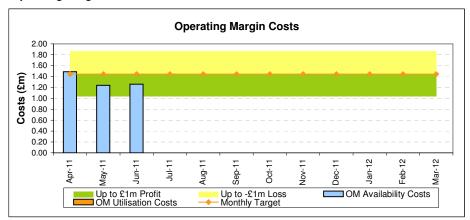
Quarterly System Operator Incentive Report

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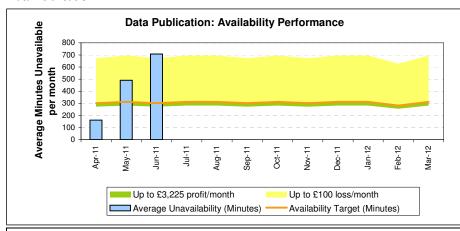
The chart shows the monthly cumulative buy-back cost performance measure. The annual target cost for this incentive is £16.71m. The scheme has upside and downside sharing factors of 50% with a profit cap of £16.71m and a loss collar of £12.38m. Q1 performance is a cost of -£1.3m (profit of £1.3m).

Operating Margins



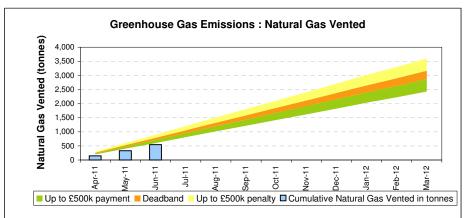
The chart shows the costs of Operating Margins availability and utilisation. The target Incentive Cost for 2011/12 for the Operating Margins incentive is £17.32m, with an Incentive Payment capped at £1m and collared at -£1m. The total costs accrued for Q1 were £3.99m.

Data Publication



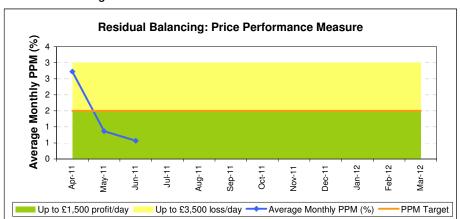
The chart compares the average number of minutes for which the incentivised web pages were unavailable in the month (the blue columns) to the incentive target (the orange line), where the target represents 99.3% availability. The chart shows that in Q1, April 's performance was above target, but the performance for May and June was below target levels, resulting in an overall Q1 profit of £3,452 for the Availability portion of this incentive.

Greenhouse Gas Emissions



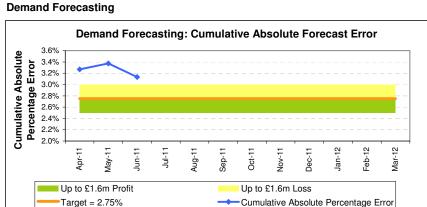
The chart compares the cumulative mass of natural gas vented (the blue columns) to a cumulative target (the orange band). The Q1 position is a vented mass of 546 tonnes.

Residual Balancing



The chart compares the average Price Performance Measure in the month (the blue line) to the incentive target (the orange line), where the target is a PPM of 1.5%. For Q1, in April the Average PPM was above the desired target (2.72%), but the May and June Average PPM was well within target (0.87% for May and 0.57% for June).

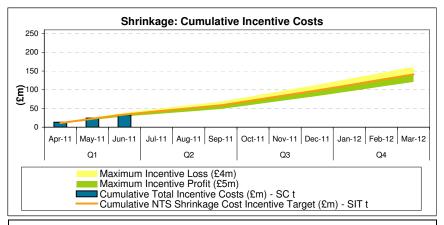
2011-2012 Q1 Performance Data



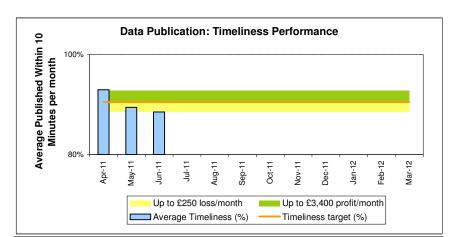
nationalgrid

The chart compares the monthly cumulative absolute forecast error (the blue line) to the incentive target (the orange line), where the target is a cumulative absolute error of 2.75% for the full year. The Cumulative Absolute Percentage Error for Q1 is 3.13%.

Shrinkage

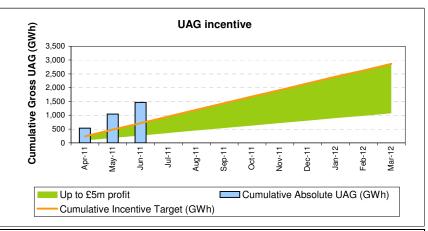


The chart compares cumulative total shrinkage costs (the blue bars) to an indicative cumulative target (the orange line). The current position of the indicative target (as of June 2011) is $\mathfrak{L}140.84m$.

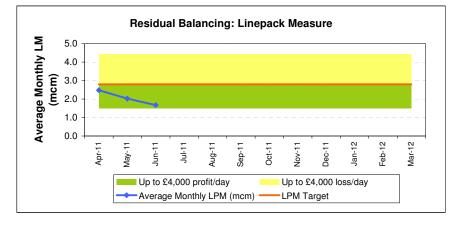


The chart compares the average timeliness of the incentivised reports for the month (the blue columns) to the incentive target (the orange line), where the target represents 90.5% published within 10 minutes. The chart shows that in Q1, April's performance was above target, but the performance for May and June was below target levels, resulting in an overall Q1 profit of £3,006 for the Timeliness portion of this incentive.

Unaccounted for Gas



The chart compares cumulative absolute UAG (the blue columns) to a cumulative target (the orange line). The end of Q1 position is a Cumulative Absolute UAG of 1,466 GWh.



The chart compares the average Linepack Measure in the month (the blue line) to the daily incentive target (the orange line), where the target is an LM of 2.8mcm. For Q1, the LPM was lower than the target (I.E. in the green band) for all three months.