

## National Grid Production Issues and Information for Customers

Relating to EU CAM compliance for Interconnectors

Last updated 18/12/2015 For more information and Frequently asked Questions please see: <http://www2.nationalgrid.com/uk/industry-information/europe/eu-project---implementation-information/>  
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Issue	Cause	Impact	Workaround (if applicable)	Latest update	Status	Resolution Plan
<b>OUTSTANDING ISSUES</b>						
Non zero reserve price for within day firm capacity	PRISMA does not allow zero reserve prices for auctions of firm capacity	IPWDDSEC auctions at Bacton are being run with a UK reserve price of 0.00000001 p/kWh/d. In most cases this will result in bids still being allocated at zero. Auction summary information on Gemini and MIPI will include the effect of the non-zero reserve price.	National Grid will adjust invoices to ensure charges associated with the reserve price are not applied.	Two shipper bids affected, total charge £0.03	System solution being investigated	Change requests with both Gemini and PRISMA to resolve this. No additional charges affected since the last update.
<b>RESOLVED ISSUES</b>						
Allocations from PRISMA do not always update in Gemini	Multiple causes including concurrency issue with PRISMA and Gemini interface files and PRISMA files being sent in wrong order.	Capacity allocated in PRISMA does not update in Gemini	Shippers should assume that bids successfully allocated in PRISMA are valid. Issue being monitored by Xoserve and National Grid. National Grid will contact affected shippers if the issue arises, and correct Gemini to ensure that entitlements and invoices are correct.	The incidence of this problem increased significantly at the start of December. This appeared to coincide with an update to PRISMA although the direct cause is unknown.  Both known causes are now reported fixed as off Thursday 17th December.	Believed resolved as of 17th December; ongoing monitoring to confirm. All missing data will be data fixed into Gemini on 23/12/15	Believed resolved as of 17th December; ongoing monitoring to confirm.
Interruptible auctions on PRISMA may be 'cancelled' at the end of the bid window	Intermittent PRISMA fault	Although shippers are able to place bids, the auction effectively 'disappears' at the end of the bid window. No capacity is allocated on PRISMA or Gemini.	Shippers will be contacted individually by National Grid to ensure an appropriate resolution.	Has affected 2 auctions so far: IPDISEC for gas day 05/11 at Bacton IP and IPDONEX for gas day 15/11 at Bacton IUK  We are now informed by PRISMA that a system fix has been applied to resolve this issue.	Confirmed resolved by PRISMA as of 16/11/15	Confirmed resolved by PRISMA as of 16th November
Issues with the pricing for the First Day Ahead auction on PRISMA for Gas Day 1st November	Incorrect TSO setting in PRISMA	All auctions for gas day 1st November ran without a reserve price being applied. Data in PRISMA and Gemini shows allocation at zero price.	n/a		PRISMA setting has been corrected	Each bid has been resolved on a case by case basis
Allocations from PRISMA do not always update in Gemini	Interface issues between PRISMA and Gemini.	Will affect all bids placed at 21:00 CET (20:00 UK time). Intermittently affects other bids (infrequent).	Shippers should assume that bids successfully allocated in PRISMA are valid. Issue being monitored by Xoserve and National Grid. National Grid will contact affected shippers if the issue arises, and correct Gemini to ensure that entitlements and invoices are correct, although this will not normally happen within day.	Three bids affected up to 13th November.	A fix to the issue affecting bids placed at 20:00 UK time has been deployed on 22nd November.	A fix to the issue affecting bids placed at 20:00 UK time has been deployed on 22nd November.
Issue with within day trades	PRISMA fault	PRISMA does not accept trades of within day capacity with a start time of 01:00 CET	Shippers should input a start time of 04:00 CET	PRISMA have advised that a fix has been in place since 24th November.	Being Investigated by PRISMA	PRISMA have advised that a fix has been in place since 24th November.